BSES Yamuna Power Limited

Shakti Kiran Building, Karkardooma
Delhi - 110032, India
CIN : U74899DL2001PLC111525
Tel.: +91 11 3999 9808, 3999 7111
Fax: +91 11 3999 9765
www.bsesdelhi.com

Ref No: R/BYPL/2015-16/ 156

Date: 17th Aug 2015

To,

The Secretary
Delhi Electricity Regulatory Commission,
Viniyamak Bhawan, C- Block, Shivalik,
Malviya Nagar, New Delhi – 110017



Sub: Overall standards of performance of Discoms – Reliability Indices June-15 (Provisional).

Ref: Our Letter's - RCM/BYPL/09-10/32 dated 29th Jan 2010.
RCM/09-10/BYPL/116 dated 25th June 2010

Madam,

We refer to the aforesaid Correspondence regarding the Annual review on actual Performance as prescribed in the Schedule II for the Delhi Electricity Supply Code and Performance Standards Regulation, 2007, in terms of Regulation 11.2 of DERC (Terms and Condition for determination of wheeling and Retail Supply Tariff) Regulations, 2007, accordingly, the Performance Parameters for the month June'15 are being submitted herewith (enclosed as Annexure – 1).

Thanking You,

Yours faithfully,

For **BSES Yamuna Power Ltd.**

(Aditya Pyasi)
Head Regulatory (BYPL)

Encl: As above

Schedule–II

Overall Standards of Performance for June-2015

BSES *Yamuna Power Limited*

Sr No	Service Area	Overall Standard of Performance	June-2015		Total cases Received/ Reported (A)	Complaints Attended (B)		Standard of Performance achieved (C)
			Within Specified Time Limit	Above Specified Time Limit		Within Specified Time Limit	Above Specified Time Limit	
1	Normal Fuse-Off Calls	At least 99% calls received should be rectified within prescribed time limits in both Cities and Towns and in Rural areas	48704	0	48704	48704	0	100.00%
2	Line Breakdowns	At least 95% of cases resolved within time limit in both Cities and Towns and in Rural areas	622	15	637	622	15	97.65%
3	Distribution Transformer Failure	At least 95% of DTRs to be replaced within prescribed time limits in both Cities and Towns and in Rural areas	10	0	10	10	0	100.00%
			10	0	10	10	0	100.00%
4	Period of Scheduled Outage							
	Maximum Duration in a single stretch	At least 95% of cases resolved within time limit	91	0	91	91	0	100.00%
	Restoration of supply by 6:00 PM		85	6	91	85	6	93.41%
5	Street Light Faults							
	Rectification of line faults	At least 90% cases should be complied within prescribed time limits	1708	0	1708	1708	0	100.00%
	Replacement of fused/defective unit							
6	Continuity Indices							
	SAIFI	To be laid down by the Commission based on the targets proposed by the Licensees.(Projections for First control period has already been submitted to Comission)	0.19346					
	SAIDI		0.24171					
	MAIFI		0.00000					
9	Percentage Billing Mistakes	Not exceeding 0.2%	1525	14	1460421	1525	14	0.92%
10	Percentage Faulty Meters	Not exceeding 3%	198	0	1465122	198	0	0.00%